



## Official Release of ISO 22301 – The Business Continuity Management Systems Standard

The International Organization for Standardization (ISO) has recently launched the new **ISO 22301:2012 Societal security – Business continuity management systems – Requirements**, through which organizations can prepare for, respond to, and recover from disruptive incidents, that might include **construction accidents, financial crises, strikes, boycotts, hacking attacks, civil disorders, SARS type pandemics, or natural disasters**, if and when they arise.

### Enhance recovery capability from disruptive incidents

The ISO 22301 standard specifies requirements for setting up and managing an effective Business Continuity Management System (BCMS), which enables an organization to continue business operations quickly under adverse conditions. It is applicable to all types and sizes of organizations, especially relevant for organizations which operate in high risk environments, such as **construction, utilities, finance, telecommunications, transport and the public sector**. Major benefits include:

- n Allow swifter and easier recovery from disruptive incidents to minimize losses
- n Safeguard your organization's income and reputation
- n Preserve markets by ensuring continuity of supply in a crisis
- n Increase confidence of customer and shareholder by demonstrating your preparedness
- n Measure and enhance your organization's capability to manage disruptive incidents
- n Prevent certain types of risks by risk identification methods

Societal security considers and integrates a range of interconnected disciplines, such as risk management, crisis management, emergency management with its essential tools as crises communication and command and control, continuity management, security management, disaster management and resilience. ISO 22301 is complemented by ISO 22300:2012 which contains terms and definitions applicable to societal security, and by ISO 22320:2011 which addresses requirements for emergency incident response.

### HKQAA will provide ISO 22301 certification service

Hong Kong Quality Assurance Agency (HKQAA) is going to provide **certification, training and other related services for ISO 22301** to encourage organizations to establish the systems and processes that are needed to improve their overall capability of business continuity management.

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