



Mediation Skills for Engineers

This half-day seminar aims at giving participants an overview of facilitative mediation skills. Mediation is a structured dispute resolution process where an impartial third party facilitate the disputing parties in resolving disputes through the use of various communication and verbal behavioural techniques.

Course content

- The course will cover basic mediation processes
- The distinctive feature of facilitative mediation versus evaluative mediation
- The common skills employed by mediators and its application in daily work by engineers.
- Highlights of Mediation Ordinance (Cap. 620) in Hong Kong.
- Some international conventions will also be covered.

course details

Course code	M550C/HK-08A
Date	18 August 2021
Time	2 p.m. to 5 p.m.
Course Fee	HK\$1,500
Language	Cantonese with English Material
Venue	19/F., K. Wah Centre, 191 Java Road, North Point, Hong Kong



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Please send this application form to training@hkqaa.org and crossed cheque payable to "Hong Kong Quality Assurance Agency" to "Training Services Unit, 19/F., K. Wah Centre, 191 Java Road, North Point, Hong Kong."

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